

## **MAP Remote Testing Troubleshooting**

1. If the Chromebook is reading aloud the text on the screen:  
Hold down Ctrl and then Alt and then Z at the same time  
During the MAP test you may have to do that twice
2. If the Chromebook website is not showing on the full screen:  
Hold down Ctrl and then Shift and then 0 (zero)
3. To change the Chromebook to high contrast mode:  
Hold down Ctrl and then Search and then H
4. If a scholar sees an all-white screen on their Chromebook:  
Press the refresh button (above the number 4)